## Q1 What is your primary role at Great Basin College

**Answered: 103    Skipped: 0**

| Answer Choices | Responses | |
|---|---|---|
| Academic Faculty | **51.46%** | 53 |
| Administrative Faculty/Classified Staff | **48.54%** | 50 |
| **Total** | | **103** |

## Q2 It is important for students to find, evaluate and use information correctly for their assignments and for life-long learning. In your opinion, which of the following Library services would be most useful supporting your courses or department? (Mark all that apply)

**Answered: 47    Skipped: 56**

| | Most Useful | Useful | No Opinion | Not Useful | Least useful | Not Applicable | Total |
|---|---|---|---|---|---|---|---|
| Librarian presentations during class/section | **24.44%** 11 | **33.33%** 15 | **11.11%** 5 | **13.33%** 6 | **8.89%** 4 | **8.89%** 4 | 45 |
| Librarian workshops outside of class (attendance required) | **4.44%** 2 | **28.89%** 13 | **24.44%** 11 | **24.44%** 11 | **6.67%** 3 | **11.11%** 5 | 45 |
| Librarians embedded into web classes | **15.56%** 7 | **24.44%** 11 | **31.11%** 14 | **15.56%** 7 | **6.67%** 3 | **6.67%** 3 | 45 |
| Web tutorial completed outside of class (as assignment) | **17.39%** 8 | **39.13%** 18 | **17.39%** 8 | **15.22%** 7 | **2.17%** 1 | **8.70%** 4 | 46 |
| Library produced materials that instructor presents in class | **8.70%** 4 | **30.43%** 14 | **17.39%** 8 | **21.74%** 10 | **4.35%** 2 | **17.39%** 8 | 46 |
| Librarian taught credit course on general library research | **15.56%** 7 | **17.78%** 8 | **28.89%** 13 | **17.78%** 8 | **6.67%** 3 | **13.33%** 6 | 45 |

## Q3 On average, I have direct contact (email, phone, in-person) with the library or staff:

**Answered: 92    Skipped: 11**

| Answer Choices | Responses | |
|---|---|---|
| More than once a week. | **7.61%** | 7 |
| Once a week. | **7.61%** | 7 |
| Once every couple of weeks. | **21.74%** | 20 |
| Once a month or less. | **55.43%** | 51 |
| I have not had direct contact with this department in the past 12 months. | **7.61%** | 7 |

| Total | 92 |
|---|---|

## Q4 Indicate your level of agreement with the following statements regarding GBC Library:

Answered: 91   Skipped: 12

| | Strongly agree | Agree | No Opinion | Disagree | Strongly Disagree | Not Applicable | Total |
|---|---|---|---|---|---|---|---|
| Staff members listen well. | 54.95% 50 | 35.16% 32 | 3.30% 3 | 0.00% 0 | 1.10% 1 | 5.49% 5 | 91 |
| Staff are professional. | 56.04% 51 | 32.97% 30 | 4.40% 4 | 1.10% 1 | 1.10% 1 | 4.40% 4 | 91 |
| Staff are helpful in resolving problems. | 52.22% 47 | 34.44% 31 | 6.67% 6 | 0.00% 0 | 1.11% 1 | 5.56% 5 | 90 |
| Staff respond to my requests in a timely manner. | 55.56% 50 | 28.89% 26 | 7.78% 7 | 1.11% 1 | 1.11% 1 | 5.56% 5 | 90 |

## Q5 Please rate your degree of satisfaction with GBC Library in the following areas:

Answered: 91   Skipped: 12

| | Very Satisfied | Satisfied | No Opinion | Unsatisfied | Very Dissatisfied | Not Applicable | Total |
|---|---|---|---|---|---|---|---|
| Accessibility. | 51.65% 47 | 32.97% 30 | 6.59% 6 | 3.30% 3 | 2.20% 2 | 3.30% 3 | 91 |
| Efficiency of service. | 52.75% 48 | 34.07% 31 | 7.69% 7 | 1.10% 1 | 1.10% 1 | 3.30% 3 | 91 |
| Usefulness of information or advice. | 47.78% 43 | 28.89% 26 | 14.44% 13 | 1.11% 1 | 2.22% 2 | 5.56% 5 | 90 |
| Responsiveness to requests and other inquiries. | 54.95% 50 | 26.37% 24 | 8.79% 8 | 1.10% 1 | 1.10% 1 | 7.69% 7 | 91 |
| Communication about services offered. | 45.05% 41 | 30.77% 28 | 14.29% 13 | 4.40% 4 | 1.10% 1 | 4.40% 4 | 91 |

## Q6 Indicate your level of agreement with the following statements regarding GBC Library:

Answered: 91   Skipped: 12

| | Strongly agree | Agree | No Opinion | Disagree | Strongly Disagree | Not Applicable | Total |
|---|---|---|---|---|---|---|---|
| The department supports teamwork and collaboration across the college community. | 32.97% 30 | 26.37% 24 | 29.67% 27 | 4.40% 4 | 2.20% 2 | 4.40% 4 | 91 |
| Library staffing levels are adequate to meet GBC needs. | 24.18% 22 | 27.47% 25 | 29.67% 27 | 8.79% 8 | 5.49% 5 | 4.40% 4 | 91 |
| Overall, this department provides quality customer service. | 45.05% 41 | 38.46% 35 | 12.09% 11 | 2.20% 2 | 1.10% 1 | 1.10% 1 | 91 |

## Q7 What should be the top priorities for the GBC Library during the next five years? (Mark all that apply)

Answered: 87    Skipped: 16

| Answer Choices | Responses | |
|---|---|---|
| Quality print collection | **28.74%** | 25 |
| Quality video collection | **24.14%** | 21 |
| Commitment to developing access to online resources | **77.01%** | 67 |
| Librarian support in course planning and teaching | **21.84%** | 19 |
| Instruction in using library/web resources | **50.57%** | 44 |
| Additional work or study areas in the library | **11.49%** | 10 |
| Total Respondents: 87 | | |

## Q8 GBC Library has a website that contains information I needed in the last six months.

Answered: 86    Skipped: 17

| Answer Choices | Responses | |
|---|---|---|
| Yes | **70.93%** | 61 |
| No | **29.07%** | 25 |
| Total | | 86 |

## Q9 GBC Library is building in a new website during Fall 2015 and I have taken a look at it.

Answered: 90    Skipped: 13

| Answer Choices | Responses | |
|---|---|---|
| Yes | **41.11%** | 37 |
| No | **24.44%** | 22 |
| I didn't know | **34.44%** | 31 |
| Total | | 90 |

## Q10 What information would you find helpful to have on the Library website?

Answered: 24    Skipped: 79

| # | Responses | Date |
|---|---|---|

| 1 | More information on how to access the library's online resources. | 12/16/2015 3:33 PM |
|---|---|---|
| 2 | Tuitorial about searching databases | 12/16/2015 10:28 AM |
| 3 | Can't think of anything. | 12/16/2015 9:40 AM |
| 4 | no opinion | 12/15/2015 6:48 PM |
| 5 | An area with information and links off-campus students would be helpful. | 12/14/2015 11:49 AM |
| 6 | Less cluttered. Direct access and explanations of databases. | 12/11/2015 2:43 PM |
| 7 | youtube tutorials on how to use databases | 12/10/2015 2:33 PM |
| 8 | How to connect personal Kindle to library resources | 12/10/2015 1:22 PM |
| 9 | Professional journals, how to use the library, APA/MLA help and what services or student resources are available. | 12/10/2015 12:25 PM |
| 10 | Portal buttons that lead to: digital resources, print resources, how to do research | 12/10/2015 11:44 AM |
| 11 | no comment | 12/10/2015 11:25 AM |
| 12 | Bring back the direct link to Films on Demand | 12/9/2015 7:10 AM |
| 13 | how to use stuff | 12/8/2015 4:06 PM |
| 14 | n/a | 12/7/2015 11:43 AM |
| 15 | Links to newspapers, magazine article sites. Links to educational resources at GBC such as the ASC and EdReady | 12/4/2015 12:31 PM |
| 16 | Ways to access many different type of information, particularly digital. | 12/3/2015 5:30 PM |
| 17 | Not sure | 12/3/2015 9:13 AM |
| 18 | A variety of searchable databases for online resources. | 12/3/2015 9:04 AM |
| 19 | current print resources such as newspapers | 12/3/2015 8:33 AM |
| 20 | Since online is our biggest campus more useful links for online students | 12/2/2015 4:44 PM |
| 21 | Basic tutorials for students (how to find citation information in an entry, how to identify a book review, etc.) | 12/2/2015 2:54 PM |
| 22 | The Reading Room is horrible! This needs to be addressed. | 12/2/2015 1:58 PM |
| 23 | electronic copies of the newsletters - info in it is great and more people may see it | 12/2/2015 1:54 PM |
| 24 | Information on plagiarism, how to validate an online data source | 12/2/2015 9:22 AM |

## Q11 What do you use the library website for?

**Answered: 43    Skipped: 60**

| # | Responses | Date |
|---|---|---|
| 1 | I refer students to it and use it to search library collections. | 12/16/2015 3:33 PM |
| 2 | Students access the online databases and ebook collection | 12/16/2015 12:57 PM |
| 3 | mostly research | 12/16/2015 10:28 AM |
| 4 | Research and information (hours etc. ) | 12/16/2015 9:40 AM |
| 5 | print material | 12/16/2015 8:24 AM |
| 6 | haven't used it | 12/15/2015 6:48 PM |
| 7 | Research | 12/14/2015 11:49 AM |
| 8 | journal review for evidence based practice | 12/12/2015 12:04 PM |
| 9 | Research | 12/11/2015 2:43 PM |
| 10 | looking for books | 12/10/2015 4:45 PM |

| 11 | research | 12/10/2015 2:33 PM |
| 12 | nothing now | 12/10/2015 1:22 PM |
| 13 | Journals | 12/10/2015 12:25 PM |
| 14 | online sources | 12/10/2015 11:44 AM |
| 15 | E-books | 12/10/2015 11:27 AM |
| 16 | no comment | 12/10/2015 11:25 AM |
| 17 | Journal articles for myself and courses and online books for INT courses | 12/10/2015 11:05 AM |
| 18 | Helping students get library cards, research using data bases | 12/10/2015 10:59 AM |
| 19 | Course resources as a part time instructor. | 12/9/2015 7:10 AM |
| 20 | access databases | 12/8/2015 4:06 PM |
| 21 | n/a | 12/7/2015 11:43 AM |
| 22 | at this time, I do not use it | 12/5/2015 9:27 AM |
| 23 | Find the hours of operation | 12/4/2015 12:40 PM |
| 24 | Study/computer use | 12/4/2015 12:31 PM |
| 25 | Helping students get a library card | 12/4/2015 11:31 AM |
| 26 | General information on a variety of things | 12/3/2015 5:30 PM |
| 27 | Database resources | 12/3/2015 3:26 PM |
| 28 | Academic journals and videos | 12/3/2015 10:25 AM |
| 29 | Student referral and to use it! | 12/3/2015 9:38 AM |
| 30 | To help students request a library card. | 12/3/2015 9:13 AM |
| 31 | Information searching | 12/3/2015 9:04 AM |
| 32 | Probably wouldn't | 12/2/2015 4:44 PM |
| 33 | Finding materials for research | 12/2/2015 2:54 PM |
| 34 | ebooks and articles for class support resources | 12/2/2015 2:38 PM |
| 35 | Technical Publications | 12/2/2015 2:19 PM |
| 36 | Research | 12/2/2015 2:07 PM |
| 37 | N/A | 12/2/2015 1:58 PM |
| 38 | finding online journal articles, books that are at GBC or available through ILL | 12/2/2015 1:54 PM |
| 39 | To browse books available. | 12/2/2015 1:43 PM |
| 40 | Peer reviewed articles discipline specific | 12/2/2015 12:44 PM |
| 41 | Accessing databases | 12/2/2015 12:34 PM |
| 42 | I am taking a class and use the website for peer review journals | 12/2/2015 11:15 AM |
| 43 | I don't | 12/2/2015 9:22 AM |

## Q12 Do you have any comments or suggestions regarding GBC Library services

Answered: 27    Skipped: 76

| # | Responses | Date |
| --- | --- | --- |

# Library Faculty and Staff 2015

| | | |
|---|---|---|
| 1 | Yeah: Be open on the weekends | 12/18/2015 7:14 PM |
| 2 | The librarians are doing a great job. They're a friendly bunch and a pleasure to work with. | 12/16/2015 3:33 PM |
| 3 | A reading room would be nice for students to be able to use. | 12/16/2015 9:40 AM |
| 4 | Excellent resource!! | 12/16/2015 8:24 AM |
| 5 | none | 12/15/2015 6:48 PM |
| 6 | You have done well with the resources you have. | 12/14/2015 11:49 AM |
| 7 | none | 12/10/2015 4:45 PM |
| 8 | Keep up the great work and positive environment. Everyone in the library goes above and beyond to help meet my department's needs. Wish you could be open on the weekends and later in the evenings, too. | 12/10/2015 11:27 AM |
| 9 | no comment | 12/10/2015 11:25 AM |
| 10 | The staff at the library is great. I wish we had access to more journals -- as we develop more bachelor degrees we will need this! | 12/10/2015 11:05 AM |
| 11 | The Library Staff does a great job in supporting staff and students! | 12/9/2015 7:10 AM |
| 12 | you guys rock! | 12/8/2015 4:06 PM |
| 13 | n/a | 12/7/2015 11:43 AM |
| 14 | Continued service for full service area. | 12/4/2015 11:31 AM |
| 15 | I want access to more specialized databases and more varieties of information, but know that can't all happen. | 12/3/2015 5:30 PM |
| 16 | Library funding has been cut significantly over the last decade. Restore funding and staffing levels. | 12/3/2015 10:25 AM |
| 17 | Thank you for the tutorials-- very helpful for first time student use, and thereafter as well. | 12/3/2015 9:38 AM |
| 18 | They do a great job and have a helpful staff. | 12/3/2015 9:04 AM |
| 19 | Staff is awesome | 12/3/2015 8:33 AM |
| 20 | depending on funding - more current ebooks available to assign to students | 12/2/2015 2:38 PM |
| 21 | Professional Staffing is one of the hallmarks of the GBC Library | 12/2/2015 2:19 PM |
| 22 | A quality selection of reading material is vital for an educated mind. We are doing a huge disservice to our students by not having current copies of magazines on the shelf. | 12/2/2015 1:58 PM |
| 23 | Keep up the good work! | 12/2/2015 1:54 PM |
| 24 | I prefer using the GBC Library over going to the Elko County Library. It is a very inviting area with extremely helpful staff. | 12/2/2015 1:43 PM |
| 25 | For the student - the library should have more hours. Open weekends and late on weekdays. | 12/2/2015 1:18 PM |
| 26 | The Library is awesome!!! They do a wonderful job, with few staff and resources. They should be applauded for their efforts. | 12/2/2015 12:34 PM |
| 27 | I've always been given great service. | 12/2/2015 9:22 AM |